



BTB MAILFLIGHT'S MAIL MANAGEMENT SERVICE CODE OF CONDUCT

As a founder member of the Mail Consolidators Association (MCA), of which our Managing Director is also Chairman, BTB Mailflight adhere to the following [Code of Conduct](#), to:

- Ensure the integrity of the customers mail at all times
- Maintain client confidentiality
- Operate robust auditable processing systems
- Provide accurate service and routing information
- Provide accurate information on service delivery aims

Aims & Objectives Of The MCA

The aims and objectives for which the MCA is established are as follows, to:

- Promote best practice by, and maintain standards of, its members
- Develop the industry for the benefit of its members and their customers
- Promote equality in the industry between private and public postal & parcel suppliers
- Inform and educate the market of the benefits of consolidated distribution services
- Protect, promote and further the interests of its members

